

**Heritage Health Stakeholder Forum
 Agenda**

Meeting Date / Time	Tuesday, July 16, 2019 2:00 pm – 3:30 pm, CT
Meeting Location	Nebraska State Office Building 301 Centennial Mall South Lower Level Conference Room A Lincoln, NE 68509
Conference Line	(888) 820 – 1398 Access Code: 4533256#

Agenda:

Topics	Facilitator
Welcome and Introductions	Carmen Bachle
Value Based Contracting Approach	Heritage Health Plan Representatives
NEMT Update	Kris Radke
Provider Rate Increases	Flora Coan
Status Update - Known Issues Log	Heritage Health Plan Representatives
Open Forum Provider Feedback	Carmen Bachle
Adjourn	Carmen Bachle

Next Meeting:

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Heritage Health Stakeholder Forum Meeting Minutes

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Summary:

Topics	Facilitator
<p>Welcome and Introductions</p> <p>Carmen Bachle, Administrator of Plan Management welcomed everyone to the meeting.</p>	Carmen Bachle
<p>Roll Call:</p> <p>Carmen Bachle took roll call of the committee members: National Alliance on Mental illness; Jennifer Acierno, Leading Age Nebraska, Joan Anderson, Lancaster County Medical Society, Sheila Augustine, Nebraska Medicine, Beth Baxter, Regional Admin. Behavioral Health Region Three; Janet Seelhoff, Ryan Beethe, Nebraska Home Care Association; Amy Behnke, Health Center of Association of Nebraska (HCAN); Carole Boye, President & CEO for Community Alliance; Margaret Brockman, DHHS, Div. of Public Health; Pat Connell, Vice President, Behavioral Health, Compliance, & Government with Boys Town; Jon Day, Executive Director of Blue Valley Behavioral Health; Annette Dubas, Executive Director, NABHO; Shannon Engler, Director, Counseling & Mental Health Services of Bryan Health; Jon Eslick, RelyCare Pharmacy; Wayne Fisher, Ph.D., Director, Center for Autism Spectrum Disorders; Ingrid Ganseboom, Region Four; Tamara Gavin, Deputy Director, Behavioral Health Services; Frannie Green/Joe Fry, MAMES; Lori Hack/Martin Wetzol-M.D., Wellcare of Nebraska; Topher Hansen, NABHO; Corina Harrison, DHHS, Div. of Developmental Disabilities; Rhonda Hawks, The Hawks Foundation; Lincoln Pediatric; Jan Henderson, Ponca Tribe of Nebraska; C.J. Johnson, Regional Admin. Behavioral Health Regional Health Region Five; Christine Johnson, Behavioral Health Support Foundation; Patti Jurjevich, Regional Admin. Behavioral Health Region Six; Cindy Kadavy, Nebraska Health Care Association; Darla Lapointe, Winnebago Tribe of Nebraska; Lori Lundquist Wall, Ph.D.; Nebraska Psychological Association; Vernon Miller, Chairman, Omaha Tribe of Nebraska; Ellen McElderry, Nebraska Total Care; Ellen Mohling, DHHS-DDQI; Marcia Mueiting, Nebraska Pharmacists; Bill Reay, Omni Behavioral Health; Adam Peters, Nebraska Total Care; Cassandra Price, United Healthcare Community Plan; Adam Proctor, Nebraska Total Care; Todd Reckling, CAFCON, Amy Reynoldson/Megan Chaffee, Nebraska Medical Association; Marilyn Rhoten, Alegent/CHI Health; Stacy Scholten/Karen Moran, DHHS, Div. of Children and Family Services; Julie Scott/Stacy Simonsen-LMHP, Office of Probation Administration; Kathy Seacrest, Behavioral Health Region Two; Stacy Simonsen, Administrative Office of Probation; David Slattery/Andy Hale/Mike Faegler, Nebraska Hospital Association; Good Neighbor Community Health Center; Teresa Tack-Stogdill; DHHS, Developmental Disabilities; Jessica Thoene, Nebraska Speech Language Hearing Association; Roger Truddell, Chairman, Santee Sioux Nation; Mike Vance, Ph.D. Director, Children's Hospital & Medical Center ; Sue for Barbara Vogel, Behavioral Health Region One; Donna Giger, Box Butte General Hospital; Dr. Martin Wetzol, WellCare Health Plan; Terri Wolfgram, Midtown Health Center; Larry Wright, Ponca Tribe of Nebraska; Mona Zuffante, Tribal Health Director, Winnebago Tribe of Nebraska.</p>	Carmen Bachle

<p>Value Based Contracting Approach-May 2019 Follow up item:</p> <p>NTC- NTC shared the two types of value base contracting offered, Pay for performance as well as Risk Contracts. NTC invites rural providers to initiate value based contracting discussions with NTC. NTC does not currently have rural providers in a value based contract.</p> <p>UHC- UHCCP offers similar programs as NTC. UHCCP shared online resources for providers as well as staff that are available to speak with interested providers regarding value based contracting. UHCCP shared as defined by the contract 23% of UHCCP rural/frontier providers are in value based contracts.</p> <p>WellCare- WellCare offers pay for performance and the second is value based contracting. WellCare indicated 8 rural providers are currently going through the process of value based contracting.</p>	<p>Health Plan Representative</p>
<p>Non-Emergency Medical Transportation (NEMT)</p> <p>Kris shared NEMT carve in has now begun the third week of implementation and concerns from members and providers have been minimal. MLTC with collaboration from the MCOs completed two weeks of public calls, to which members and or providers were invited to call in with comments. Kris provided the email address for NEMT: DHHS.MedicaidNEMT@nebraska.gov.</p> <p>Providers are welcome to utilize the email address to send questions, comments or concerns.</p> <p>Provider feedback regarding missed appointments shared with attendees. The MCOs will outreach to the provider regarding concerns.</p>	<p>Kris Radke</p>
<p>Provider Rate Increases</p> <p>Last month the government signed a bill LB 294 allowing a rate increase for providers. Two percent rate increase for physical health services, and four percent for behavioral health services. FQHCs, RHCs, IHS, and injectables are not included in the rate increases.</p> <p>Provider requested the status of the APRDRG update: close to completing version 36, the new rates should be completed by the end of the month. MLTC is unsure if the base data or the weight will be adjusted. Rates will be retroactively adjusted back to 7/1/2019.</p>	<p>Flora Coan</p>
<p>Status Update-Known Issues Log</p> <p>Wellcare- WellCare reported no global issues at this time.</p> <p>UHC- UHC reported no global issues at this time.</p> <p>NTC- NTC reported a subset of codes receiving an EX46 denial code and a solution will be done by the end of the week, a project will then begin. The known issues log is updated weekly. Claim denials with an EXUC denial code moved from a known issue to a special project. Details are located at the following link: https://www.nebraskatotalcare.com/providers/provider-alerts.html</p> <p>MAMES would like to submit issues to all of the MCOS for determination of potential known issues addition. All MCOS requested specific examples for review.</p>	<p>Health Plan Representatives</p>
<p>Open Forum Provider Feedback</p>	<p>Carmen Bachle</p>

Nebraska Health Care Association presented a request for assistance regarding private duty nursing, high tech, and extended hours for clients on a trach and ventilators. NTC shared the options providers have available such as Peer to Peer reviews, MCO level appeals, and last State Fair Hearings.	
Adjourned	Carmen Bachle

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Tentative Agenda Topics	TBA